# ICAR Certificate of Quality

## Recognising excellence

# Benefits

✓ Applicable to the members activity

✓ Regular peer review

✓ Clear demonstration to customers, staff and others of the standards employed

✓ Marketing tool

✓ Enables a regular internal review of operations

# Questionnaire

- ✓ Evolved since inception with member and auditor input

- ✓ Use current edition

- ✓ Secretariat assistance

- ✓ Adaptable for any size of organisation

- ✓ Electronic communication

# Auditors

- ✓ Experts in their field
- ✓ Selection of auditor will be confirmed with applicant prior to application being sent to auditor
- ✓ Auditor reports are constructive
- ✓ Executive Board make final decision

# Special Stamp

- ✓ Ceases 4 months
- ✓ "Special stamp" holders are encouraged to send their applications to the Secretariat now

# Applications under audit

- ✓ Scottish Agricultural College
- ✓ Biotechnical Faculty, University of Ljubljana

# Applications in process

- ✓ Estonian Animal Recording Centre
- ✓ AIA, Italy
- ✓ DLQ, Germany
- ✓ VIT, Germany
- ✓ CIS, UK
- ✓ France Genetique Elevage
- ✓ Association of Swiss Cattle Breeders
- ✓ State Agency Agricultural Data Centre, Latvia

# ICAR Benchmarking Service

## Comparing to Improve

# What is the Benchmark Service?

- ✓ Management tool to help its members to improve the quality of their dairy herd recording service

- ✓ Performance comparisons

- ✓ Among other countries or between local organizations

# More than 50 Different Operational Areas

- ✓ How do your overhead costs compare?
- ✓ How much time do your staff spend testing each animal?
- ✓ How quickly do you get information back to customers?
- ✓ How much time do you spend training staff each year?
- ✓ How do your revenues and fees compare to others?

# More than 50 Different Operational Areas

✓ How do you compare to other agencies in your country? (minimum 5 agencies required from a country)

✓ Management tool to help its members to improve the quality of their dairy herd recording service

✓ Performance comparisons

✓ Among other countries or between local organizations

# Necessary Information

✓ Participant Profile

✓ Animal Group Serviced

✓ Organizational Profile

✓ Lab Operations

✓ Service Delivery

# Service and Efficiency Inputs

✓ Service Speed
- ■ Field
- ■ Lab
- ■ Data processing and reporting

✓ Service Quality

# Service and Efficiency Inputs

✓ Organizational Productivity & Efficiency Parameters

- Field
- Lab
- Data processing
- Financial
- Overhead

# Service and Efficiency Inputs

✓ For every parameters:

  - Score

  - Percentile (25, 50, 75)

  - Rank

| Parameter | | Score | Percentile | | | Rank of N | | |
|---|---|---|---|---|---|---|---|---|
| | | | **25** | **50** | **75** | | | |
| **Customers** | | | - | | | | | |
| 1 | Total herds serviced | 2873 | 618.50 | 1521 | 4827.21 | **5** | **/** | **12** |
| 2 | Number of herds in area | 2924 | 772.50 | 2819 | 6731.50 | **5** | **/** | **11** |
| 3 | Number of herd recording agencies | | 2 | 2 | 2 | | **/** | **1** |
| 4 | Average herd size (milking & dry cows) | 42,40 | 45.40 | 59.05 | 182.75 | **9** | **/** | **11** |
| 5 | Number of breeds serviced | 11 | 6 | 9.5 | 12 | **5** | **/** | **12** |
| 6 | Percent major breed | 65,10 | 65.70 | 84.80 | 94.05 | **10** | **/** | **12** |
| 7 | Technician collected herds (% of total) | 82,10 | 51.35 | 66.85 | 88.75 | **5** | **/** | **12** |
| 8 | Self sampled herds (% of total) | 17,90 | 11.25 | 33.15 | 48.65 | **8** | **/** | **12** |
| 9 | Tests with samples (% of total) | | 100 | 100 | 100 | | **/** | **11** |
| 10 | Herds using advisory services (%) | 7,30 | 35.98 | 46 | 70.75 | **8** | **/** | **8** |
| 11 | Herds contributing to genetic evaluation (% of total) | 98,80 | 100 | 100 | 100 | **11** | **/** | **12** |
| 12 | Official herds (% of total) | 67,30 | 53.34 | 63.65 | 72.86 | **6** | **/** | **12** |

# Practical Information

✓ 250 Euro per organisation and 300 Euro if more than 250.000 cows are serviced

✓ More information on:
http://www.icar.org/pages/benchmark.htm

✓ For further information please contact us at elena@icar.org

✓ An informative flyer in various languages, can be downloaded in English, French, Spanish, German and Italian

# PSAS

by the
International Committee for Animal Recording

`http://www.psas-web.net`

PSAS is supported by ICAR and EAAP

## History and facts

- Initiative by ICAR Secretariat in April 2006

- PSAS website launched in July 2006

- Service managed by ICAR Secretariat

- One external expert as legal adviser (US)

- 21 member organizations (out of which, 20 ICAR members)

- Geographical coverage: Europe, America, Australia and Africa

## PSAS Terms of reference

- The service is based on an international network for the exchange of information on animal patenting. Members share information on the network with the aim to create a centralized, ICAR-managed pool of patenting-related information from a wide range of countries worldwide.

## PSAS Mission

- Constantly update its members on patenting application legislation in the animal sector, so as to lead to a deeper knowledge of the theoretical and practical aspects of this issue.

- Monitor specific patent applications worldwide, which are of most interest to its members.

- Possibly take action in a rapid and effective way in relation to specific patenting applications.

# PSAS website content

- General information on IP and patenting

- Legal aspects of patenting and legislation in the EU

- Relevant publications

- Patenting glossaries

- News and information on patenting worldwide

- Specific cases of international interest

- Worldwide events

- Useful links

   *Additional services*:

- 'Ask PSAS': questions answered freely by legal adviser

- Free bimonthly PSAS newsletter

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PSAS is supported by ICAR and EAAP

## PSAS website facts

- Average monthly visits: 1500
- Most visited pages:

  - Specific cases

  - Patenting information

  - Ask PSAS

## 'Ask PSAS'

- Most requests for information regarding:

  - Monsanto pig patenting cases

  - Whole genome based genetic evaluation and selection process

# Website services to develop further

- Discussion forum: select topics and organize e-mail conferences
- Patenting news by country: members to send news regularly
- Events on patenting worldwide: members to signal events
- All sections: more frequent updating necessary

*Conclusion*:

More collaboration by members and external expert is necessary in order to collect more material and update the website more regularly.

# Thank you for your attention

## http://www.psas-web.net