

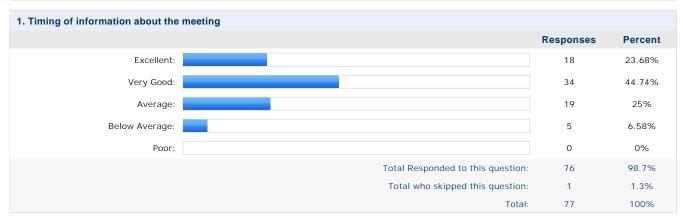
## Survey Software: Ask, Analyze, Improve

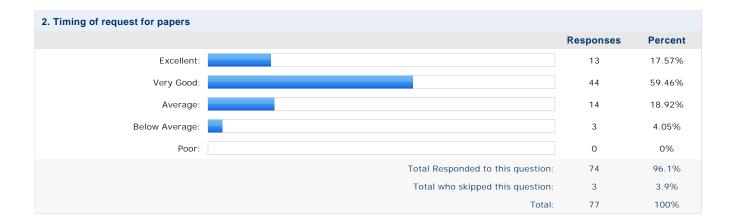
Survey Creation, Deployment, & Analysis Tools for Businesses

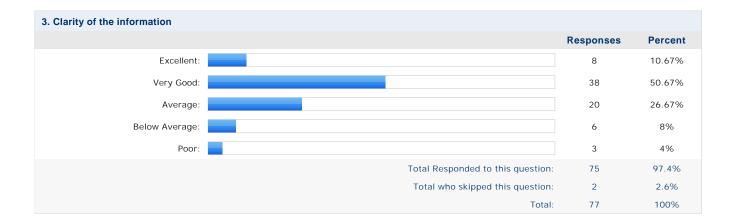
## Survey: Satisfaction Survey among participants to Auckland 2018 Conference

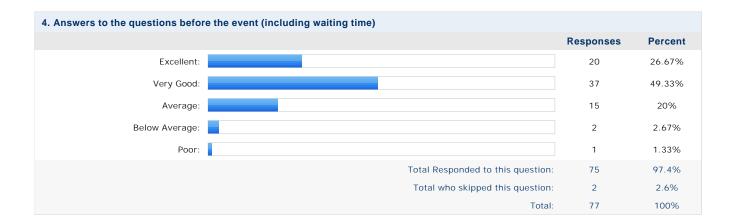
## Report: Default Report

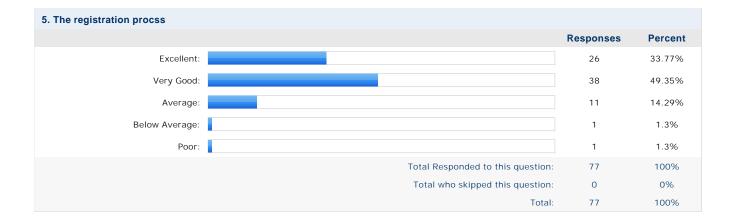
Survey Status		Respondent Statistics		Points Summary
Status:	Live	Total Responses:	77	No Points Questions used in this survey.
Deploy Date:	02/21/2018	Completes:	72	
Closed Date:		Partials:	5	

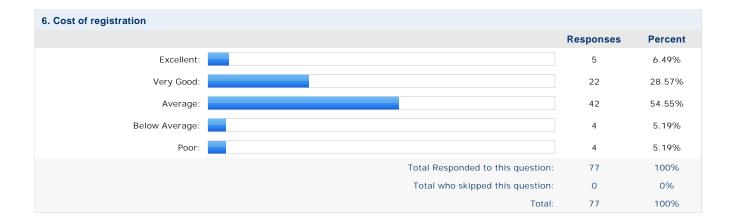








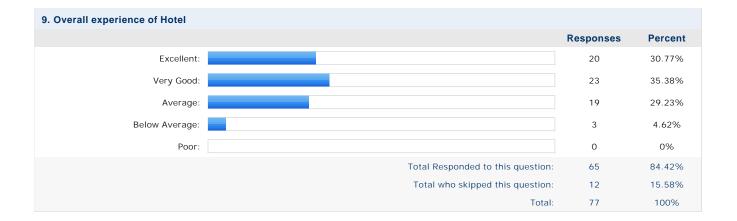


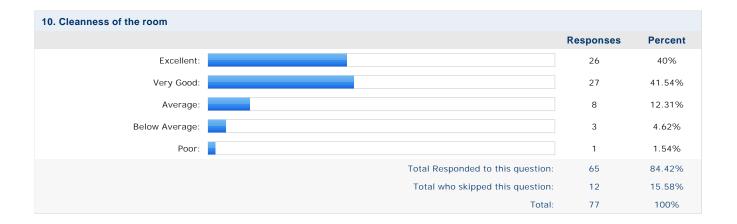


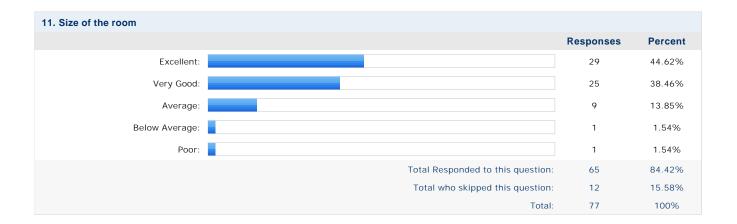
		Responses	Percent
	Responses:	18	100%
	Total Responded to this question:	18	23.38%
	Total who skipped this question:	59	76.62%
	Total:	77	100%
7. Please ad	d any comments on "Pre-conference organisation"		
Response	Response Text		
1	Wish to participate in coming events		
2	It would be better to combine meetings and sessions together, to have half day of sessions and half of reconference get too long, and sometimes you have to choose. Not all meetings are important for everyboto combine.		
3	it was rather difficult to plan for the conference given that the actual conference programme was unclear January.	not published ui	ntil mid
4	The program was very unclear partly due to the combination with WCGALP.		
5	very expensive registration regarding that nothing was distributed to participants, no bags, no abstract book, nothing		
6	Schedule was very unclear and dates were misleading. Although the conference started on the 7th, noth 10th.	ning was really o	pen until th
7	Need a category of not applicable as some of these answers do not apply		
3	This was done by a third party on behalf so I did not have a lot to do with this part of the process		
)	Options for Accompanying tours to buy more than 1 ticket would have been nice to have less extra work	for Rachel for us	
10	It would have been good for the organizers to inform participants that some of the session were closed, participants to attend. I only discovered I could not attend some sessions when I arrived and enquired a		
11	The timing of notification was slow and the last minute changes to timing meant one of my employees w	asn't available to	present.
12	Was any gift		
13	As a first-time paper submitter, I found the guidelines and template hard to follow. For example, the guilimit, but in discussing with Bevin Harris, he said that was actually a loose guideline. Suggest these guideverhauled.		
14	It was verry unclear when the exact ICAR meeting was and when it was WCGALP and Interbull. A clear thandy. As a stand on the exbition was only usefull during the ICAR sessions and not during WCGALP. We and rebooking of flights at the end of the conference.		
15	Admin staff were excellent dealing with my queries and changes		
16	the website was very confusing and not very informative. trying to work out when ICAR sessions were w	as very difficult.	
17	The timetable for the ICAR conference was bad. Board meeting was included in the whole conference tin for ICAR until 11th the hotel booking was until 11th (last night was 10th).	netable. If you w	ere register
18	Registration very complete		

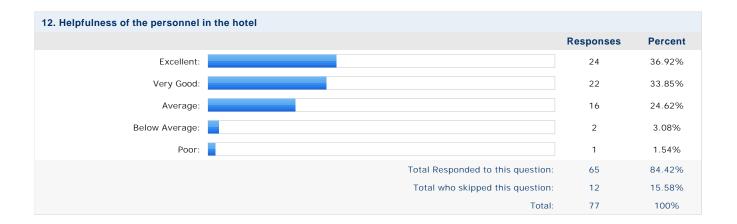
			Responses	Percer
	Responses:		63	100%
		Total Responded to this question:	63	81.82%
		Total who skipped this question:	14	18.189
		Total:	77	100%
3. What Hot	el (Please give Hotel Name)			
Response	Response Text			
	Grand Millenium			
2	Grand Millennium			
3	Quest on Hobson			
ļ.	Grand Millenium			
5	Grand Millenium			
5	VR Queen Street			
,	Base backpack			
3	Backpackers Auckland			
)	Metro Suites			
10	Quality Hotel Parnell			
11	Rydges			
12	Airbnb			
13	Grand Millennium			
14	Ascotia of Queens			
15	Waldorf St Martins Apartments Hotel			
16	Ramada suites auckland			
17	VR Auckland City, 188 Hobson Street , Auckland, New Zealand			
18	Harbour Oaks			
19	VR apartment hotel			
20	Luxury Modern Apartment (via booking) 2, Queen Street			
21	Skycity Auckland			
22	Barclay Suites			
23	Grand Millennium			
24	NA .			
25	B&B accomodation in Mission Bay booked via Airbnb			
26	skyciy hotel			
27	RB&B very good			
27	none			
	Quest on Queen Apartments			
29	'			
30	AirB&B			
31	Grand Millenium  Auckland City Hotel			
32				
33	Waldorf Apartments			
34	GoodView			
35	Amora Hotel			
36	Associa Off Ougan			
37	Ascotia Off Queen			
38	Amora			
39	air bnb			
10	N?A			
11	Ascotia Off Queen Hotel			

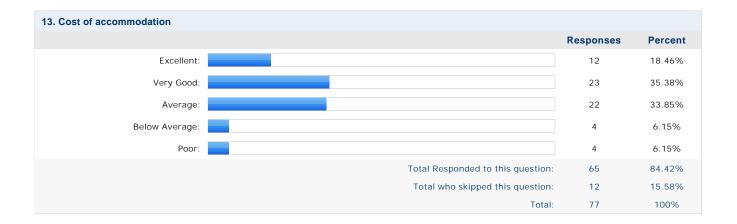
43	Air B N B. Private house
44	Private accommodation
45	Air B & B
46	Auckland City Hotel
47	The Rydes
48	Rydges
49	Empire Appartments
50	Crowne Plaza
51	Quest on Queen
52	AirBnb
53	Auckland city hotel
54	AirBnB
55	Auckland City
56	VR hotel apartments
57	Waldorf Stadium
58	Quadrantum
59	VR Auckland City
60	auckland city
61	Grand Millenium
62	VR Auckland City
63	Good view hotel via booking.com



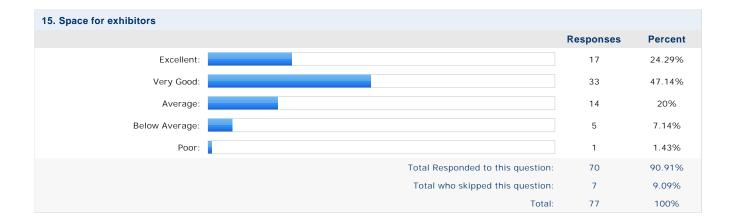


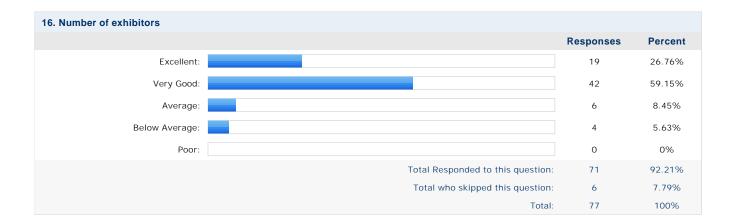


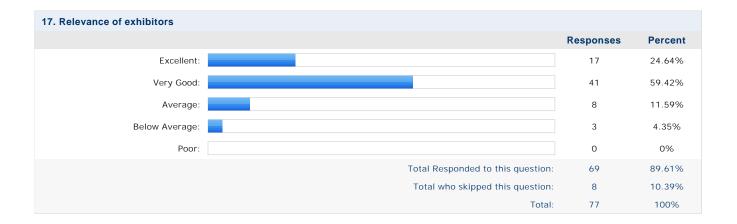


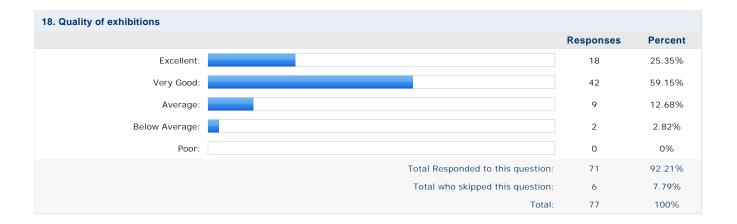


14. Please a	dd any comments on "Accommodation"		
		Responses	Percent
	Responses:	18	100%
	Total Responded to this question:	18	23.38%
	Total who skipped this question:	59	76.62%
	Total:	77	100%
14. Please a	dd any comments on "Accommodation"		
Response	Response Text		
1	Some issues with WiFi dropping and slow.		
2	Quality of wi-fi very low. Kept disconnecting every 5 minutes!		
3	very noisy during the night time, especially on Friday and weekends		
4	The manager of the backpacker hostel was very helpful when Rosanne caontacted her. Finally everythin	g worked out fine	<b>)</b> .
5	Hotels proposed were too expensive.		
6	no		
7	extremely high room charges. no cafe/restaurant in house.		
8	Not to recommend		
9	very expensive		
10	Did not stay at a hotel, stayed at home. No option to opt out of these questions.		
11	This was organised by a third party, located about 1/2 hour out of the city limits. Very good opportunity when not at conference.	to pool a few of u	us together
12	all the staff did an excellent job at hotel H.B, Subina and Nardos did an excellent job in the 12 floor lounger	ge	
13	I shared a house with other ICAR conference people. It was a great experience, where you could discus	s the conference	over dinner.
14	too expensive		
15	Private accommodation - ignored questions		
16	Reception staff overlooked my full payment in October so had to pay and organise a refund after arrival. after the first morning we opted to sort our own breakfast out- too many people for the dining room, sel running out, not enough staff, tables piled with dirty plates and spilled food.		
17	There was no flexibility from the personnel in the hotel ragarding cleaning, breakfast etc.		
18	The hotel proposed by OC was expensive		

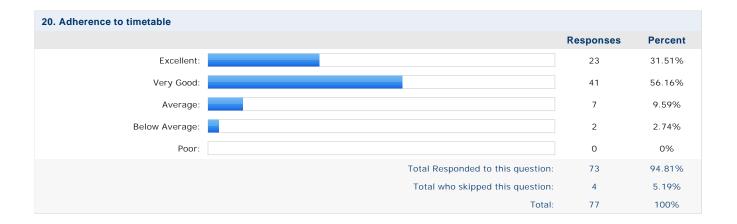


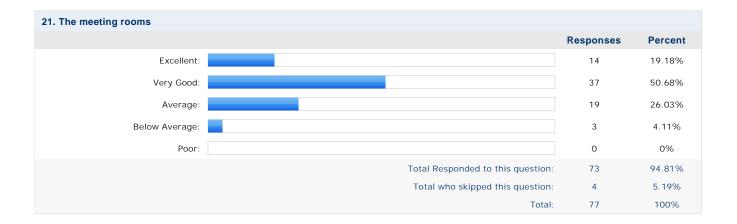


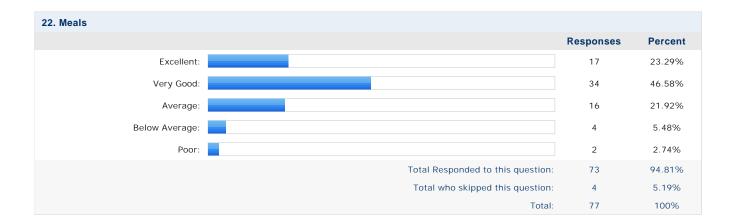


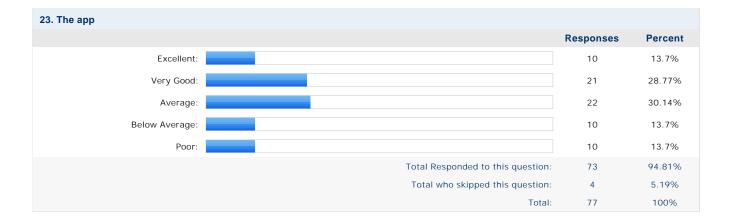


19. Please a	dd any comments on "Exhibitors / Sponsors"		
		Responses	Percent
	Responses:	18	100%
	Total Responded to this question:	18	23.38%
	Total who skipped this question:	59	76.62%
	Total:	77	100%
19. Please a	dd any comments on "Exhibitors / Sponsors"		
Response	Response Text		
1	Worked well being combined with WCGALP.		
2	It would have been much better to have all sponsors in one space.		
3	Having the sponsors on the separate levels didn't work will for both exhibitors and delegates, many of thave the worst spots.	he Gold Sponsors	s seemed to
4	The electronic posters were not placed very well.		
5	Having sponsors spread out on many levels was not great. Many sponsors on the top level did not get the attendees	he required inter	action with
6	it was a pity that the exhibition area was spreach across 3 floors.		
7	Too widely dispersed		
8	The Exhibitors on the top floor did not receive much attention from the audience.		
9	NA		
10	split of exhibitions is several locations was not good. It should all be in one place and at that place the cue for coffee an lunch was far fat to long, that takes away the time they talk to us.	coffee should be.	Besides that
11	I would have liked to see more exhibitors		
12	3 floors for sponsors - made it more difficult		
13	In the past place for sponsors was much better - on one place		
14	Level 5 exhibitors had very little traffic		
15	LIC stand was almost in the worst possible location for people traffic, which is inconsistent with LIC's st. There were some very minor stands in the main area outside the main theatre, and many important star		
16	Could not find all exhibitors - hard to search and visit on many levels with short breaks		
17	it was difficult to find exhibitors as they were too spread out		
18	By discussing with the sponsors many of them, who like to attend ICAR, didn't feel comfortable because and there was no clarity due to the lenght of the conference.	they were not we	ell informed

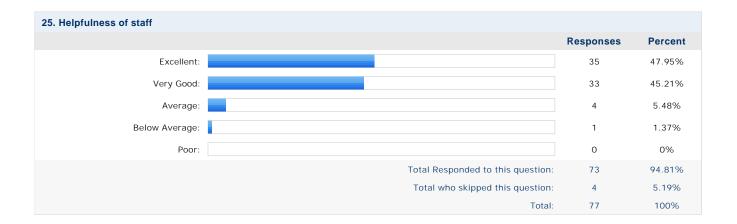


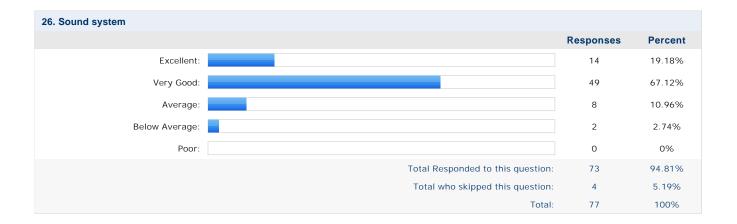


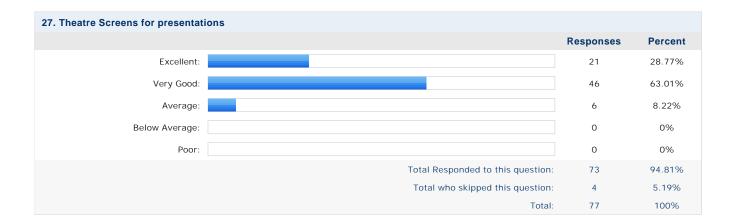


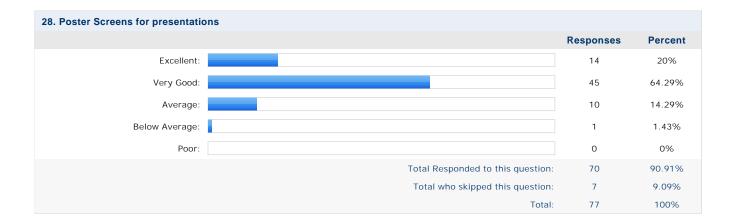


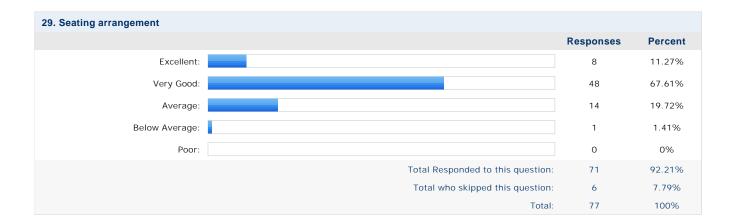
24. Please a	dd any comments on " The Programme "		
		Responses	Percent
	Responses:	22	100%
	Total Responded to this question:	22	28.57%
	Total who skipped this question:	55	71.43%
	Total:	77	100%
24. Please a	dd any comments on " The Programme "		
Response	Response Text		
1	App was great.		
2	Would have been better to have hard copies of the programme as well. Depending only on the app was that the wi-fi in the conference center was not good. The app was slow to open and not very user-friend follow the programme).		
3	A pdf version of the full programme missed. The app is a good idea but not a good realization.		
4	As there was app it would be good to have alerts of the events you marked as interesting so not to miss	S.	
5	The app was difficult to navigate and did not work at all on one of my devices. The conference centre will became ineffective	fi was terrible so	the app
6	Changing the programme at the last minute and not broadcasting it to people is just appalling. You nee offline. Internet was great for ICAR/Interbull but when WCGALP added another 1000 people trying to use good enough for the price of the conference.		
7	Airco not working, how is that possible?! Food quality was good, but not enough distribution points. Very enough plates, knifes, etc. And this didn't improve after the first days. This was very bad. The user interdate. All functionality was present, but it didn't work smoothly at all.		
8	Had to delete the app and download again		
9	The app does not give a proper overview. The food was below standard or not enough.		
10	Air con broke down. App on phone, steered clumsily and couldn't tell if in own timetable or conference cle for things I hadn't included	early. Kept gettin	g reminders
11	The App did not work very well so to look up anything to do with the program it had to rely on internet.		
12	loved the appplease add for next meeting the "Closed" session pre meetings so we know which ones possible	we can ask to a	ttend if
13	Most information / content became available in a very late stage (after arrival)		
14	The conference catering food was healthy and delicious, thank you! However, The lunch caterers ran out conference on Sunday. The conference dinner main meal was not that wonderful	of cutlery on the	e ICAR
15	The App rarely worked during the conference. Would say it was a complete failure.		
16	It would be useful to have a more compact, overview of the programme for planning purposes.		
17	App stopped working pre-conf for some reason and needed re-connection to conference and then worked any data saved pre-failure	ed fuine again wi	thout loss of
18	The lunches were greate, evening meals, including the gala dinner and the welcome reception were not not had AC for a couple of days which made it verry unpleasant to be there.	of great quality.	The venue did
19	An indication of which were open and which were closed meetings would have been helpful		
20	Using an app needs full web access. I only had access via roaming, which was very expensive. If an app be sure participants is directed to local and cheap network that does not require roaming.	is used forward,	ICAR need to
21	the app was too complicated		
22	There was bad connection to teh wifi. No overview over the programme. No good change between sessi	ons.	



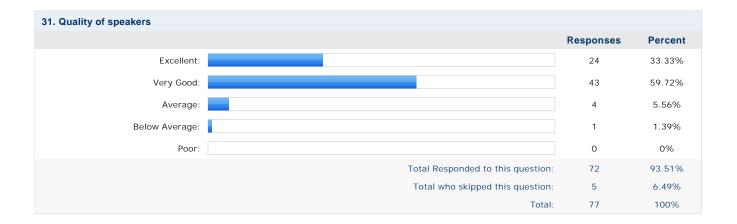


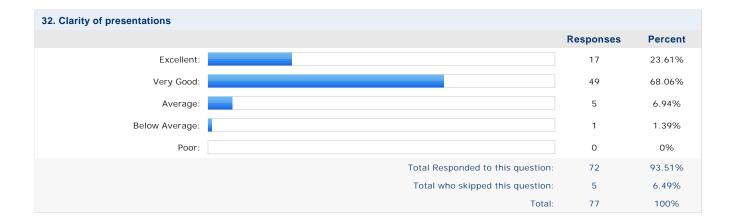


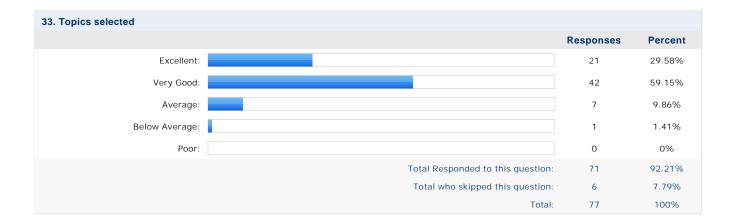


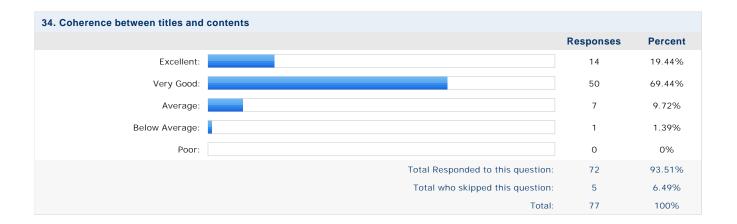


30. Please a	dd any comments related to the facilities of the ICAR Session		
		Responses	Percent
	Responses:	13	100%
	Total Responded to this question:	13	16.88%
	Total who skipped this question:	64	83.12%
	Total:	77	100%
30. Please a	dd any comments related to the facilities of the ICAR Session		
Response	Response Text		
1	Sound/display system issues in both ICAR and Interbull sessions		
2	The structure of the building was complex with many levels, making it complex to go up and down different	ent floors during t	he day.
3	Poster screens were much too far the one to the other.		
4	Big problems with air conditioning on Sunday and Monday		
5	The cooling system was terrible. Wifi also terrible		
6	air conditioning failure was tough		
7	Would have been good to have better internet/wifi available. Also airconditioning that worked.		
8	bit busy displays not always easy to read		
9	partly in Grand Millenium / partly in Aotea centre - was confusing		
10	AirOconditioning breakdown was a major disappointment especially given the weather conditions at the	time.	
11	some seating arrangements in the smaller rooms was too close together.		
12	seating in the smaller rooms was poor too few open spaces within the rows, hard to wlak in/walk out and disturbing others	nd find a seat wit	hout
13	it was not easy to find the correct room - there should have been signage		

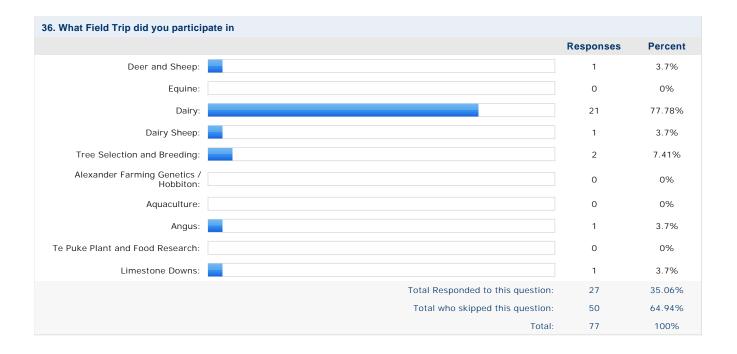


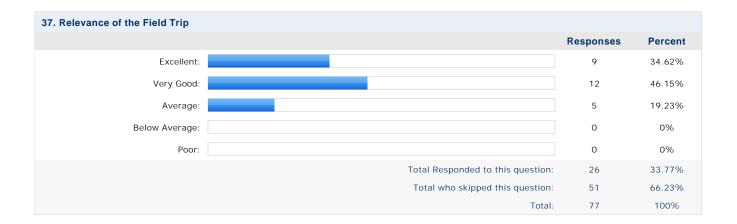


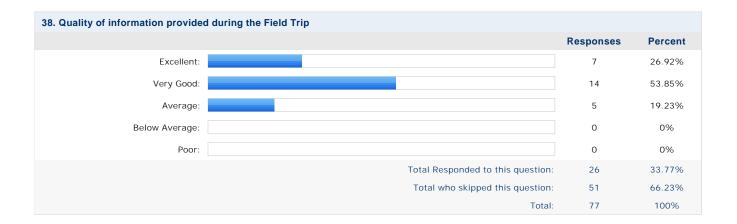


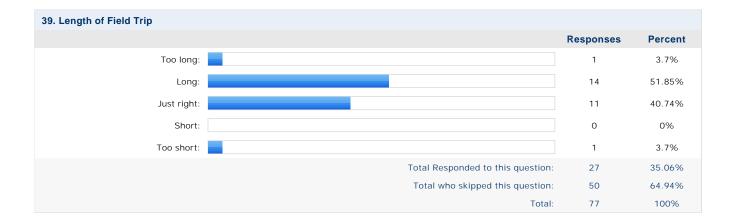


35. Please add any comment related to the "Conference "							
		Responses	Percent				
	Responses:	5	100%				
	Total Responded to this question:	5	6.49%				
	Total who skipped this question:	72	93.51%				
	Total:	77	100%				
35. Please add any comment related to the "Conference "							
Response	Response Text						
1	I think that the ICAR closed program, most of the program from Feb 07 to 12 (closed working group in the and clearly communicated to the participants, before the registration.	ne hotel), shoud b	e previously				
2	although this was the "large" ICAR conference, there were only 2 days of presentations (i.e., Saturday and Sunday). i missed reports of different ICAR working groups on their work (e.g., global trends etc.). Also, there was not a single presentation describing the dairy sector in New Zealand. this was clearly missing.						
3	Upon review an interesting range of topics covered.						
4	bit of difference in quality and presentation by presenters very good to poor						
5	good conference and contribtions						

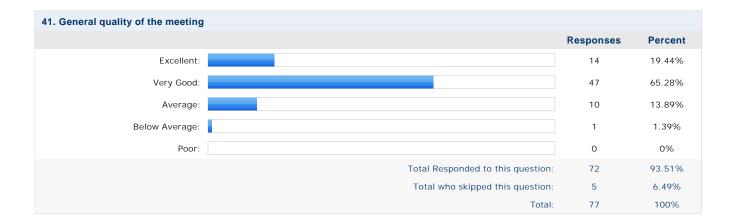


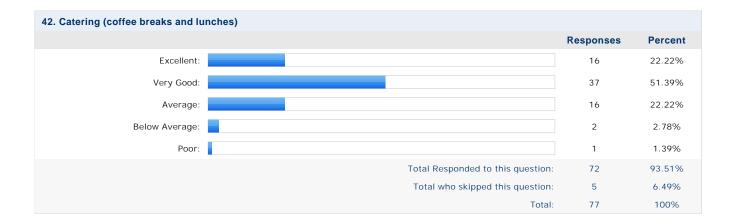


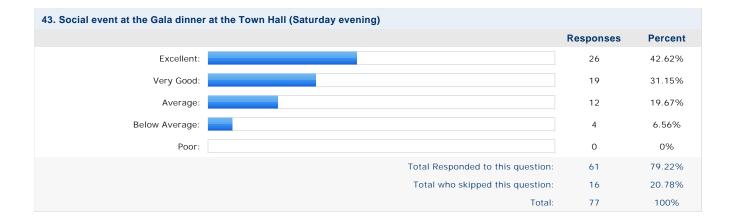


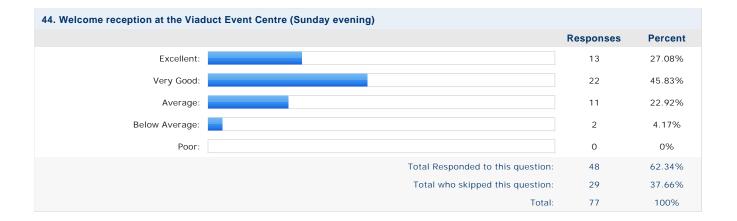


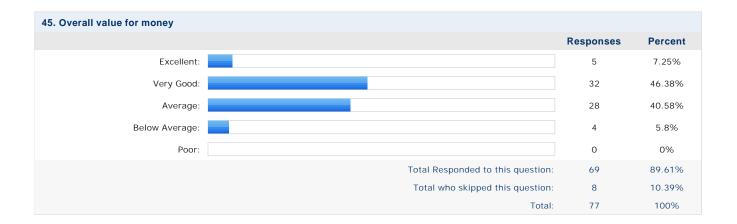
40. Please add any comments related to "Field Trip"							
		Responses	Percent				
	Responses:	18	100%				
	Total Responded to this question:	18	23.38%				
	Total who skipped this question:	59	76.62%				
	Total:	77	100%				
40. Please a	dd any comments related to "Field Trip"						
Response	Response Text						
1	Nice to see something different.						
2	nice trip but too tried because of too long						
3	did not participate as they were organized very late						
4	It is a pity that during ICAR event it was not any Field trip						
5	did not attend						
6	No participation						
7	Weather influence always difficult to manage.						
8	I did not take part in any field trip. The ICAR part of the conference was finished on Sunday and the field This was unlucky, in my opinion.	d trips were on W	ednesday.				
9	It was long for what we actually did. Would have been nice to visit more farms and had better plans for late also.	rain. We were alv	ways running				
10	Did not take part in a field trip						
11	Unfortunately I was unable to attend any of the field trips						
12	did not join						
13	I did not attend a field trip						
14	Did not attend any						
15	did no do a field trip						
16	Field trips ( and activities for accompanying persons) were unavailable for those of us just attending the	ICAR conference					
17	Did not participate						
18	For ICAR it was bad that the field trip was three days after the end of ICAR meeting. No chance to atten	d.					

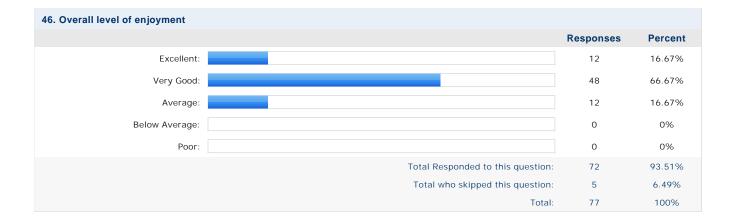


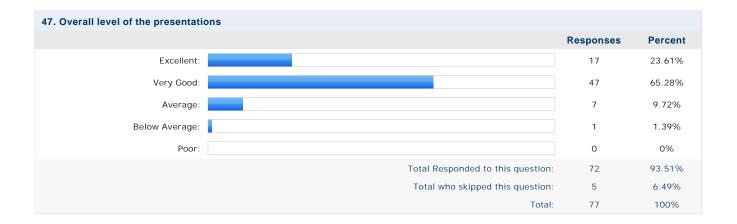












48. Please leave any comment to improve future ICAR meetings							
		Responses	Percent				
	Responses:	13	100%				
	Total Responded to this question:	13	16.88%				
	Total who skipped this question:	64	83.12%				
	Total:	77	100%				
48. Please le	eave any comment to improve future ICAR meetings						
Response	Response Text						
1	Great meeting.						
2	It should be communicated previously to the registration that the most of the program are closed meetings, closed working groups.						
3	'Keep it simple' as much as possible. Lean and customer-focused organization. Thank you!						
4	Having the conference centre and accommodation separate reduced the value of interaction with colleagues and sponsors. The best ICAR conferences are the ones where the venue and the accommodation are in the one complex. Would be worth having breakout sessions in adjoining hotels to keep everyone together for the conference proper.						
5	please no parallel session. joint ICAR WGCALP conference resulted in "diluting" the ICAR participants by WGCALP participants and thus networking was fairly difficult. Also the content of WGCALP was not really relevant for many ICAR participants.						
6	Very good work of the team ! Kiwis are incredibly welcoming						
7	some of the sessions should be opened up to the wider farming community						
8	In general food was not as is should be. 3 congresses in one, was not a succes, especillaly for exhibitors. We were there for Icar and Interbull, but had to stay longer with exhibition. That was not good and will not do next time						
9	Some of these questions do not have a not applicable option. I am unable to save with them blank!						
10	this was my first ICAR conference. I only attended the Saturday and Sunday. I was really impressed with the information I gained.						
11	Saturday night gala event was excellent, however the food served was not very good, poorly cooked and very small portions.						
12	Better information before the meetings, before flights are booked. Better quality food and make sure the AC works. Social and networking events in Schotland last year were much better.						
13	It is very difficult to talk during the Gala dinner. Music is far too loud. I would prefer less noise and more	time to talk.					